Terms and conditions

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE USING THIS WEBSITE

1. Who we are and how to contact us

- 1. https://auroragg.com/en is a site ("Website") operated by Aurora Team, comprising AVRORA TEAM D.O.O BEOGRAD (Serbia), AVRORA TEAM INC. (Philippines), and AVRORA TEAM SDN. BHD. (Malaysia)
- 2. For any complaints, inquiries, or feedback regarding the website, our teams, or services, please feel free to reach out to us. You can contact us by email at admin@auroragg.com. Our team is dedicated to addressing concerns and will make every effort to respond promptly and resolve any issues as soon as possible.
- 3. By using the Website, you confirm that you accept these terms and conditions ("Terms") of use and that you agree to comply with them. If you do not agree to these Terms, you must not use the Website.
- 4. These Terms of use refer to the following additional terms, which also apply to your use of the Website:

Our **Privacy Policy**, which describes How we may use your personal data.

Our Cookie Policy, which sets out information about the cookies on the Website.

2. Changes to the Terms

- 1. These Terms were most recently updated on 29/10/2024.
- 2. We may update and change the Website from time to time to reflect changes to our business priorities. Every time you wish to use the Website, please check these Terms to ensure you understand the Terms that apply at that time.
- 3. We do not guarantee that the Website, or any content on it, will always be available or be uninterrupted. We may suspend, withdraw or restrict the availability of all or any part of the Website for business and operational reasons. We will try to give you reasonable notice of any suspension or withdrawal if such notice is reasonable or can be applied.

3. How you may use material on the Website

- 1. We are the owner or the licensee of all intellectual property rights in the Website, and in the material published on it. Those works are protected by copyright laws and treaties around the world. All such rights are reserved.
- 2. Although we make reasonable efforts to update the information on the Website, we make no representations, warranties or guarantees, whether express or implied, that the content on the Website is accurate, complete or up to date.

- 3. Where the Website contains links to other sites and resources provided by third parties, these links are provided for your information only. Such links should not be interpreted as approval by us of those linked websites or information you may obtain from them.
- 4. Our status (and that of any identified contributors) as the authors of content on our Website must always be acknowledged (except where the content is user-generated).
- 5. You must not use any part of the content on the Website for commercial purposes without obtaining a license to do so from us or our licensors.

4. How we may use your personal data

We will only use your personal data as set out in our Privacy Policy.

5. General terms of use

1. Whenever you make use of a feature that allows you to upload content to the Website, you must comply with the term 5 (General terms of use) herein.

2. All Website users shall not:

- transmit, post, distribute, store or destroy material, content or user-submitted content, in violation of any applicable law or regulation, including but not limited to laws or regulations governing the collection, processing, or transfer of personal information, or in breach of our Privacy Policy.
- take any action that imposes an unreasonable or disproportionately large load on our Website's infrastructure;
- use any device to navigate or search the Website other than the tools available on the
 Website or generally available third-party web browsers;
- o use any data mining, robots or similar data gathering or extraction methods;
- violate or attempt to violate the security of the Website including attempting to probe, scan or test the vulnerability of a system or network or to breach security or authentication measures without proper authorization;
- forge any TCP/IP packet header or any part of the header information in any e-mail or newsgroup posting;
- o reverse engineer or decompile any parts of the Website;
- aggregate, copy or duplicate in any manner any of the content or information available from the Website, other than as permitted by these Terms;
- frame or link to any content or information available on the Website, unless permitted by these Terms;
- send unsolicited mail or email, make unsolicited phone calls or otherwise send unsolicited communication in writing or other permanent form, promoting and/or

- advertising products or services to any user, or contact any users that have specifically requested not to be contacted;
- attempt to interfere with the provision of our services to any, some or all users, host or network, including, without limitation, via means of submitting a virus to the Website, overloading, "flooding", "spamming", "mailbombing" or "crashing";
- use the Website for any unlawful purpose or any illegal activity, or post or submit any content, posting that is defamatory, libelous, implicitly or explicitly offensive, vulgar, obscene, threatening, abusive, hateful, racist, discriminatory, of a menacing character or likely to cause annoyance, inconvenience, embarrassment, anxiety or could cause harassment to any person or include any links to pornographic, indecent or sexually explicit material of any kind.
- **3.** Violations of the Website's system or network security may result in civil and/or criminal liability. We will investigate occurrences that may involve such violations and may involve, and cooperate with, law enforcement authorities in prosecuting users and or persons or legal entities or organizations who are involved in such violations.

4. Destructive Features

- We are not responsible for viruses, and you must not introduce them. We do not guarantee that the Website will be secure or free from bugs or viruses.
- You are responsible for configuring your information technology and computer programs to access the Website. You should use your virus protection software.
- Whilst we use reasonable endeavors to protect this Website from computer viruses, worms, trojan horses, and similar detrimental code (hereinafter referred to as the "Destructive Features"), we do not warrant that the Website is free from such Destructive Features and accept no liability for any damage that may result from the transmission of any Destructive Feature via this Website or via any files which are available for you to download from the Website.

5. Rules about linking to the Website

- You may link to our home page, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it.
- You must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists.
- o You must not establish a link to the Website in any website that is not owned by you.
- The Website must not be framed on any other site, nor may you create a link to any part of the Website other than the home page.
- We reserve the right to withdraw linking permission without notice.

o If you wish to link to or make any use of content on the Website other than that set out above, please contact admin@auroragg.com

6. Copyright and Reproduction

- Except as is otherwise indicated and except for user-submitted content, we are the owner and/or licensee of the copyright in all the content featured on this Website and of all related intellectual property rights, including but not limited to all database rights, trademarks, copyrighted material and logos.
- Those works are protected by copyright laws and treaties around the world. All such rights are reserved.
- You are not permitted (except where you have been given express permission to do so) to adapt or modify the content on this Website or any part of it and the content or any part of it may not be copied, reproduced, republished, downloaded, posted, broadcast or transmitted in any other way to any third parties for commercial gain.

6. Limitation of Liability

In no event will we be liable for any loss including, without limitation, indirect or consequential loss, or any damages arising from loss of use, data, or profits, whether in contract, tort, or otherwise, arising out of or in connection with the use of this Website.

7. Severability

If these Terms or any part of them is found to be illegal, invalid, or otherwise unenforceable under the laws of any country in which these Terms are intended to be effective, then to the extent that they are so illegal, invalid, or unenforceable, they shall in that country be treated as severed and deleted from these Terms and the remaining Terms shall survive and remain in full force and effect and continue to be binding and enforceable in that country.

8. Events beyond our control

We will not be responsible for any breach of these Terms caused by circumstances beyond our reasonable control.

9. Governing Law

These Terms are subject to Malaysian, Philippines, or Serbian courts and their exclusive jurisdiction accordingly.